

Student Health Services

Frequently Asked Questions from Parents/Guardians

- 1. Do you accept health insurance?** We do not accept health insurance. Students pay a Health Services Fee each semester (included in the tuition and fees bill) that gives them access to care.
- 2. Why do you require a copy of our insurance card?** Insurance is used if your student requires lab work or in making referrals. Health insurance is needed for services provided outside the Student Health Center (laboratory, referrals to other health care providers, emergency room visits).
- 3. Are there additional costs for using the Health Center?** Students pay a \$12 visit fee each time they come to the Health Center. In addition, there are nominal fees for medications and supplies. A list of fees can be found in the Health Center.
- 4. How do I pay for Health Services?** All charges are posted to the Student Account and paid through the Bursar's Office procedures.
- 5. Can I use my prescription card at the Health Center?** We provide a small in-house dispensary. Students are charged a fee for medications. If your student prefers, our providers can write a prescription to be filled at a local pharmacy. Additionally, we do not fill prescriptions written by outside providers.
- 6. What are the immunization requirements?** Your student received an e-mail with a request for health information to be submitted via the Student Health Services Web Portal – www.wcupa.edu/healthservices . All immunizations are recommended with meningitis required for students residing on campus. These forms must be submitted prior to starting school in August.
- 7. What about after hours care?** Your student can go to the Chester County Hospital (just 2 miles from campus). If it is a true emergency, your student should call Public Safety (610-436-3311) or 911 (for off campus emergencies).