The Institute for Cultural Competence and Inclusive Excellence Proficiency levels/Learning Outcomes (RAMS):

• Readiness- Why Diversity Matters?

- Participant will demonstrate an understanding of the value and challenges of diversity and inclusion.
- Participants will define cross-cultural competence and inclusive excellence as it relates to working and learning environments and effective means for demonstrating respect in different cultural settings and contexts.
- Participants will analyze how religious, gender, ethnic, racial, socioeconomic class, sexual orientation, disability, age, regional and/or international identities are shaped by cultural and societal influences.

• Application- Cultural Competence as a Critical 21st Century Skill

- Participants will differentiate historical, social and/or economic experiences of groups of people nationally and internationally and be able to demonstrate knowledge and awareness of common barriers and advantages to cultural competence and inclusive practices and strategies.
- Participants will actively seek and integrate diverse thoughts, perspectives and/or pedagogy.

• Mastery- Inclusion Cultivates Excellence!

- Participant will actively identify personal and professional opportunities to improve diversity, equity and inclusion efforts and expand strategies for inclusion.
- Participant will effectively select and utilize skills, strategies, resources, and communication strategies that foster inclusion and eliminate barriers or access.

Social Influencer- Making WCU Golden!

- Participant will actively articulate ideas as an advocate, ally or leader or create platforms and facilitate the exchange of ideas, dialogue or a call to action.
- Participant will influence campus culture and what it means to model cultural competence and inclusive excellence.
- Participants will research and analyze ways that individuals, groups, and institutions develop and employ cultural competence